Fixing Display Problems

This page includes some common display problems and how to fix them.

IN THIS SECTION

- I made a change (such as editing a module or a template), but Tiki is not showing the change.
- When I try to add a script or other HTML element to a page, Tiki inserts ‹x› and breaks the page.

For other display-related problems, see:

- I keep receiving "Memory Exhausted" errors and blank screen when I try to access specific pages.
- I added a new module, and now I get a "Fatal Smarty error" and I only see a blank page.
- I added Custom Code in the Site Identity, and now I get a "Fatal Smarty error" and I only see a blank page.
- I enabled a specific feature, but none of my users can see it or use it.
- I created a module and assigned it to a specific group, but everyone can see it; or
- I created a module and assigned it to Anonymous, but now my other groups cannot see it.

I made a change (such as editing a module or a template), but Tiki is not showing the change.

Make sure that you're not looking at a cached version of the page. There are potentially several caches that may need to be cleared:

- Your browser maybe be caching pages. Be sure to empty your browser's cache, usually by pressing Shift + F5.
- Tiki may be caching the wiki pages. If you selected the Wiki cache option (on the Administration: Wiki page) you will need to select Page Actions > _REFRESH to load the latest version of the page.
- Tiki may be caching the templates. To flush the cache, as the admin, select  @ Clear all Caches from the Quick Admin area.
- Tiki reports the status of all cached content:

```
System Administration
Clear cached content

Directory       File/Size
$template/templates/    (0 Files / 0 KB)
.modules/cache/    (0 Files / 0 KB)
.item.cached/     (14 Files / 16 KB)
.item.template/   (2 Files / 1.27 KB)
All user preference sessions
```

If you cannot access your Tiki, you can manually clear the caches. See "How do I clear the caches if I'm locked out" for details.

- Tiki may be caching external pages and images. If you selected the Use cache options on the General control panel. To force Tiki not to cache these items, use the nocache parameter:
  - (img src=imageurl.png?nocache=1)
  - [URL|description|nocache]

When I try to add a script or other HTML element to a page, Tiki inserts ‹x› and breaks the page.

By default, Tiki will "sanitize" any potentially dangerous HTML coding that users add to a page. This includes SCRIPT, EMBED, IFRAME, and other HTML elements.

Instead of using raw HTML coding, use the specific Tiki Plugin that meets your needs. Additionally, you can use the HTML and JS plugins to add some raw HTML elements to a page.

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