Troubleshooting

This section includes basic troubleshooting information. Here you will find solutions to some common problems. Whatever your issue, be sure to clear the Tiki cache first. Clearing the cache will resolve many issues.

⚠️ NOTE

Complete troubleshooting information can be found in the Tiki documentation.

IN THIS SECTION

- How do I...
- Top Tips
- Fixing Installation Problems
- Fixing Login Problems
- Fixing Display Problems
- Fixing Plugin Problems

Other Places to Go

In addition to the troubleshooting information in this guide, you can try:

- **Frequently Asked Questions - FAQs** — Frequently asked questions about Tiki for Smarties and common Tiki questions.
- **Tiki Documentation** — This should be the first place you look. There is an unbelievable amount of information available. Try searching for a specific feature or error message.
  http://doc.tiki.org
- **Tiki Support Forums** — You can post your question in any of the support forums (there are several). Be sure to include as much information as possible, including your Tiki version and URL (if possible).
  http://www.tiki.org/forums
- **IRC Channel** — Tiki developers and users hang out on the IRC (Internet Relay Chat) channel: #tikiwiki. You can talk, in real-time, with folks who may be able to help.
  http://tiki.org/ConnectingToIrc

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